

# Privacy Policy

## **Your Data**

By subscribing to our e-newsletter you are agreeing to receive occasional newsletters from Recitals for Wrigglers. We respect your privacy and security, and we never bombard customers with information. Our newsletters contain information on forthcoming concert dates.

We currently store and manage email addresses on Mailchimp. In future this information might also include your name, address, email address, phone number and other information relevant to the event or service that you're registering for. By specifically requesting information from us (when you sign up to our e-newsletter), you are consenting to us using your personal data for the purposes of communicating such information to you.

We never give away, share or sell your data to third parties. You are able to unsubscribe from our newsletter at any time using the unsubscribe button which appears at the end of every newsletter that we send. You can also contact us directly to withdraw your consent and request deletion of data – email [recitalsforwrigglers@gmail.com](mailto:recitalsforwrigglers@gmail.com) to do this.

We may update this Privacy Policy from time to time. This Privacy Policy was last updated on Thursday 24th May 2018.

## **Privacy & Security**

All of our online card transactions are handled by PayPal to ensure that your details are protected at all times. When placing an order with Recitals for Wrigglers you may submit personal information such as your name, phone number, postal address, credit card details, email address and contact details. We may also record which items you buy as well as track customer traffic patterns and other site usage data. This information will be kept securely in accordance with our internal security policy and would only ever be used to:

1. remember your details so you do not have to enter them again the next time you visit
2. process your order
3. help fraud prevention i.e. we check card details with our credit agency and reserve the right to refuse orders on that basis
4. administer prize draws and newsletters.

By placing an order and submitting your data you agree to this use.

## **Cookies and cookie policy**

Cookies are used to keep track of the contents of your shopping basket, as well as other critical functions of the website. If you do not wish for us to use cookies when you visit [turtledoveplaycafe.co.uk](http://turtledoveplaycafe.co.uk), please adjust your browser settings to not accept cookies from our site, though this may hamper your ability to use our online shopping facility.

You will see a small notice when you first visit the site, warning you that we are storing cookie information on your computer. The cookies we use are purely to drive the functionality of the shopping basket and voucher codes on

the site, as well as handling previous customers' login functions, so they may track outstanding orders and amend their shipping details.

We also use Google Analytics on our site, to track anonymous site traffic statistics. This helps us decide what is working in the website and what is not, and is used purely for future improvement. We DO NOT track your visits to sell to advertisers, and the information we gather is always anonymous, save from an unidentifiable tracking code that tells us if you've previously visited the site, or if you are a new visitor.

We may use Third Party interactive widgets on the site to promote cross-sharing of content on other platforms, such as Facebook, Twitter and Pinterest. These third party sites may or may not use cookies that we have little to no control over, however by browsing the site and/or using these widgets, it is assumed that your content is given for these services to track your usage, as you have to sign up to these services to use them, thereby agreeing to such usage. We take no responsibility or liability for any such Third Party cookies, used in whatever way they deem appropriate, when used within the boundaries of our site.

By browsing and using our site, including any Third Party widget-based functionality (such as Like buttons, Follow buttons or Pin This buttons), you agree to any cookies being saved to your computer, and hereby absolve Recitals for Wrigglers from any liability for the future use of any such identifying data by Third Parties or otherwise.

We will never collect or use sensitive information about you without your explicit consent.

If you have any questions about the Recitals for Wrigglers privacy policy then please contact us via email: [recitalsforwrigglers@gmail.com](mailto:recitalsforwrigglers@gmail.com)